



Thank you for being a valued Customer,

Amid ongoing concerns about the Coronavirus COVID-19, PromiseOne Bank is closely monitoring the latest reports from the Centers for Disease Control (CDC) and has taken a number of precautionary measures for the health and safety of our customers and colleagues.

Our branches are available to serve you, as always. We have augmented daily cleaning procedures and are taking proactive measures to minimize exposure. This includes disinfecting high-touch surfaces such as ATMs, computer screens, teller areas, desks, and doorways. We have made hand sanitizer readily available and are educating our employees on best practices recommended by the CDC.

We encourage you to access your accounts from home 24/7 through online and mobile banking to check balances, make payments, transfer funds, deposit checks or find the nearest ATM.

Please feel free to reach out to us with any questions at (678) 385-0800. We will continue to closely monitor the situation and evaluate additional measures to support our customers and communities as needs arise.

#### Things you can do to protect yourself from COVID-19

- **Wash your hands often with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer containing at least 60% alcohol.**
- **Avoid Touching your eyes, nose, and mouth with unwashed hands.**
- **Avoid close contact with people who are sick.**
- **Stay home when you are experiencing flu-like symptoms, such as fever or chills and a cough or sore throat.**
- **Cover your cough or sneeze with a tissue, then throw the tissue in the trash.**
- **Clean and disinfect frequently touched objects and surfaces.**

