



FEDERAL TRADE COMMISSION

Consumer Information

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Top tips for avoiding scams at the holidays

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Now that the holiday shopping season is in full swing, scammers are shopping too, looking for people to separate from their money. We already gave you some of the [FTC's tips for happy holiday shopping](https://www.consumer.ftc.gov/blog/2019/11/ftcs-tips-happy-holiday-shopping) (<https://www.consumer.ftc.gov/blog/2019/11/ftcs-tips-happy-holiday-shopping>), but here are some tips to help you outsmart those bah-humbug scammers and donate safely.

Online shopping? Pay by credit card.

Credit cards give you extra protection for most [online purchases](https://www.consumer.ftc.gov/articles/0020-shopping-online) (<https://www.consumer.ftc.gov/articles/0020-shopping-online>). And many cards offer benefits, like protection for returns and purchases. If unauthorized charges pop up on your statement, you'll be able to dispute those charges. Credit card protections can vary, so check with your issuer to understand all of your card's protections.



Buy gift cards for gifts, not for payments. Gift cards are a great answer for the teenager in your life. But they're also a scammer's favorite way to steal your money. Anyone who contacts you and demands that you pay them with a gift card, for any reason, is always a scammer. Report gift card scams directly with the card issuer ([use this list of card issuer phone numbers and emails](http://www.ftc.gov/giftcards) (<http://www.ftc.gov/giftcards>)), then report it to the FTC at [ftc.gov/complaint](http://www.ftc.gov/complaint) (<http://www.ftc.gov/complaint>). Learn even more at [ftc.gov/giftcards](http://www.ftc.gov/giftcards) (<http://www.ftc.gov/giftcards>).

Research charities before you donate. With the generous spirit of the holidays, and with year-end fundraising, 'tis the season for donations. Make sure your donation goes where you

want it to, not into the hands of a scammer. If someone calls, asking you to give to a charity, don't let them rush you into making a donation. Instead, research the charity to make sure your donation counts. Visit [ftc.gov/charity](http://www.ftc.gov/charity) (<http://www.ftc.gov/charity>) to learn more.

Wishing you happy and safe holidays from your friends at the Federal Trade Commission!

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