

Career Opportunity

PromiseOne Bank is a leading community bank dedicated to providing high-quality financial services to diverse communities. As a locally focused commercial bank, we offer a comprehensive range of products and services tailored to meet our customers' needs, including small business loans, commercial loans, mortgage loans, and a full suite of deposit products. Through our customer-centered approach, we help individuals and businesses achieve financial success while actively contributing to the economic growth of our communities.

Founded with our main branch in Gwinnett County, Georgia, we have continued to expand our presence with additional full-service locations across Georgia, New York, Texas, and Virginia. We also operate loan production offices (LPOs) in Pennsylvania, along with a business loan center in New York.

As we continue our rapid growth, we are seeking talented individuals who share our passion, commitment, and drive to grow and succeed together.

Service Manager In Sugarloaf Branch, GA

[Job Overview]

The Service Manager position assists the Branch Manager with the overall day-to-day operations of the deposit area of the bank and customer account service activity at the branch; develop customer relationships through service and assist branch to develop new deposit relationships. The position should provide effective leadership and management of continuous improvement disciplines for all applicable products and services supporting processes and procedures which will provide. This position also is responsible for containing deposit, check, and ATM/debit fraud through the use of automation and monitoring programs.

[Essential Duties]

- Works closely with the branch manager to develop and drive commitments and behaviors
- Building relationships with consumer and business customers
- Achieving operational excellence at all times
- Maintain thorough and current knowledge of all federal, state, and local regulations
- Serve as the liaison between the branch and various departments
- Assists in resolving customer problems beyond the supervisory level in all operational areas

[Requirements/Qualifications]

- High school diploma or equivalent
- Minimum of 3 years banking experience with Previous teller experience
- Product knowledge
- Bank regulation knowledge
- Excellent verbal, written, and interpersonal skills
- Excellent team-player / Self-motivated / Detail oriented
- Must be fluent in English and bi-lingual in Korean/English is preferred

We offer Competitive Compensation & Excellent Benefit package:

- Medical, Dental, Vision, & Life Insurance
- 401(k), Paid Vacation and Sick Leave

If you are interested in working with us, please email your resume* to career@promiseone.bank

*Document submitted will not be returned.

✉ PromiseOne Bank 2385 Pleasant Hill Road. Duluth, GA 30096 ☎ 678.385.0800

Promiseone Bank is an Equal Opportunity Employer.